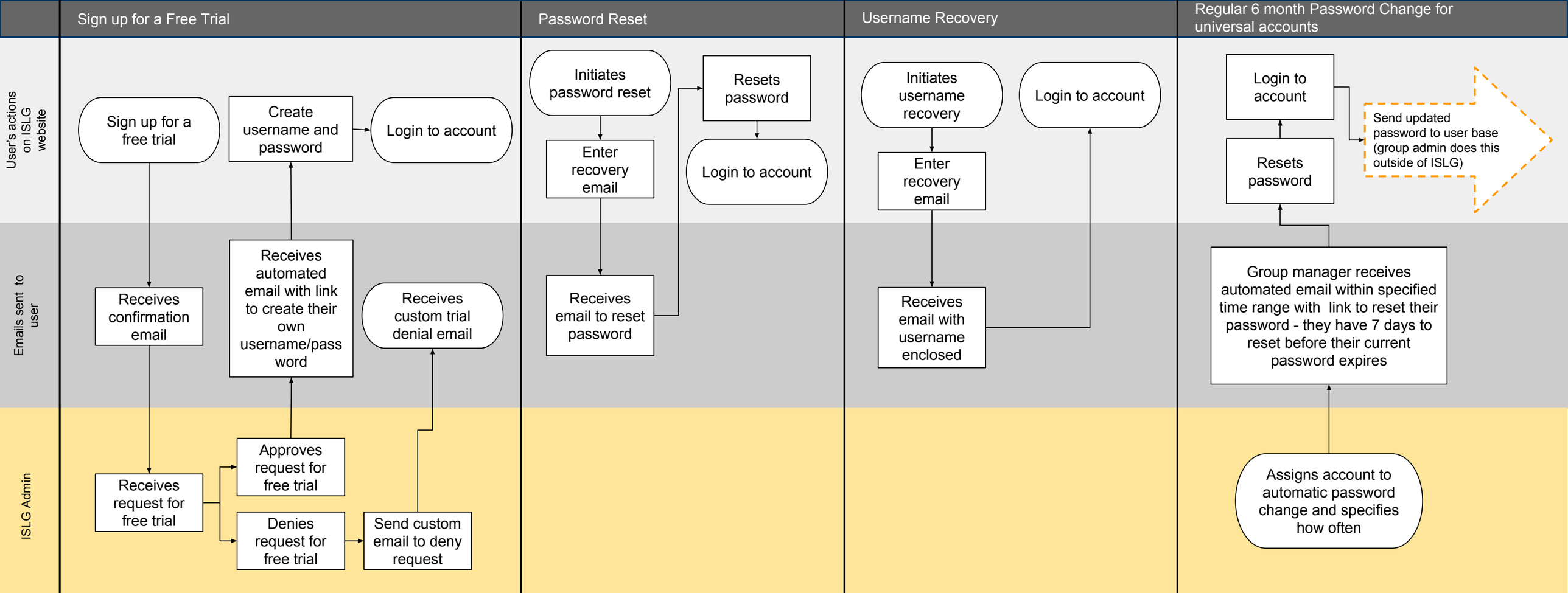
Sign up for a Free Trial
Password Reset
Username Recovery
Regular 6 month Password Change for universal accounts
User's actions on ISLG website
Emails sent to user
ISLG Admin
Sign up for a free trial
Create username and password
Login to account
Receives confirmation email
Receives automated email with link to create their own username/pass word
Receives custom trial denial email
Receives request for free trial
Approves request for free trial
Denies request for free trial
Send custom email to deny request
Initiates password reset
Resets password
Enter recovery email
Login to account
Receives email to reset password
Initiates username recovery
Login to account
Enter recovery email
Receives email with username enclosed
Login to account
Send updated password to user base (group admin does this outside of ISLG)
Resets password
Group manager receives automated email within specified time range with link to reset their password - they have 7 days to reset before their current password expires
Assigns account to automatic password change and specifies how often